

**RULES AND REGULATIONS**

**SECTION 10.0: DAMAGE TO THE DISTRICT'S WATER SYSTEM**

No person shall maliciously, willfully or negligently break, damage, destroy, uncover, deface, or tamper with any meter, fire hydrant, shut-off valve, structure, appurtenance, or equipment which is part of the District's system. Any person violating this provision shall be subject to discontinuance of water service and shall pay the cost of repairing or replacing the damaged property. See SECTION 32.0 TAMPERING WITH A METER.

**SECTION 11.0: DEPOSITS**

- A. Customers shall make a cash deposit to secure payment of bills before water service is supplied by the District, as permitted by 807 KAR 5:006 Section 7(1)(b).
- B. A customer's deposit shall not be refunded until that customer's water service is terminated.
- C. Interest shall accrue on all deposits made by the customer at the rate prescribed by KRS 278.460, beginning on the date of deposit. Interest accrued shall be credited to the customer's account on an annual basis, except the district shall not be required to credit interest on a deposit if a customer's bill is delinquent, on the anniversary of the deposit date. Upon termination of service, the deposit and interest earned and owing shall be credited to the final bill with any remainder refunded to the customer.
- D. However; a "Customer in Good Standing", as defined in SECTION 5.0 BILLS AND NOTICES, shall be allowed to maintain their deposit status, if the customer is to be away from their residence for an extended period of time. The customer would only be required to pay any applicable Special Charges. The account would remain open, but inactive, with no monthly charges, until the account is made active once again.

Date Of Issue: March 12, 1998

Issued By: \_\_\_\_\_

*Stephan D. Bee*

CANCELLED  
 SEP 2003  
 Date Effective: ~~April 30, 1998~~  
 Title: Chairman

PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011,  
 SECTION 9 (1)  
 BY: Stephan D. Bee  
 SECRETARY OF THE COMMISSION

**RULES AND REGULATIONS**

**SECTION 17.0: FREE WATER TO FIRE DEPARTMENTS**

Upon written request by a fire department, the District may grant free use of water to any city, county or volunteer fire department for the purpose of fighting fires within the District's territory or for training firefighters. As a condition for receiving free water, the fire department shall estimate the amount of the water used at the fire and for training, shall maintain written records of such usage, and shall report this usage to the District on a monthly basis. A department shall not use this free water to wash vehicles or for other domestic uses.

**SECTION 18.0: FIRE HYDRANT USE**

Fire hydrants are to be used by the District and by fire departments. No one else is authorized to use them, without authorization by the District. The District shall negotiate a fee for such service and the user shall comply with these Rules and Regulations. The District uses the fire hydrants for flushing lines. The fire departments may use the fire hydrants for use on a fire, authorized periodic drills, and periodic testing of hydrants and lines to determine pressure and flow rates; PROVIDED, HOWEVER, that fire departments shall use only soft suction hoses when connecting a pump to the fire hydrants. The fire departments shall be responsible for any damage to the fire hydrant and lines that result from their negligence or from their failure to observe this policy. The fire departments shall notify the District if there is any planned activity when using District hydrants.

**SECTION 19.0: FIRE PROTECTION**

Although the District is not a fire protection district, certain portions of the District's water distribution system have the capability of providing some level of fire protection. In those areas where a professional engineer with a Kentucky registration has certified that the system can provide the required fire flow, the District will provide fire protection for customers on a negotiated fee basis. The District and the customer shall enter into a special contract before any connection is made to the District's system.

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Issued By: *Stephan D. Bell*

**CANCELLED**  
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Title: Chairman

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BY: *Stephan D. Bell*  
SECRETARY OF THE COMMISSION

**RULES AND REGULATIONS**

**SECTION 22.0: LEAK OR CATASTROPHIC PROBLEM ADJUSTMENT POLICY**

If a customer incurs a leak in their plumbing or has a catastrophic problem that is unable to be identified, a customer may be entitled to an adjustment. An adjustment shall be subject to the following conditions:

1. The customer must request an adjustment;
2. The leak must be repaired, or the problem does not continue;
3. If there is a leak, a customer shall have reasonable proof of such;
4. A catastrophic problem must be explored for all aspects before an adjustment may be granted;
5. If it is determined by the District that the increase in usage was due to negligence by the customer, an adjustment shall not be granted;
6. A swimming pool, fishpond or other items deemed explainable by the District shall not be used as a reason for an adjustment;
7. The District shall determine the excess usage by comparing the usage during the period(s) while there was a leak or problem with the customer's normal usage. The customer's normal usage will be determined by computing the customer's average usage for the twelve (12) months billing period immediately prior to the problem. If a twelve (12) month usage history is not available, the District will use the available usage history and other relevant factors to determine a reasonable estimate of the customer's normal usage. The difference between the usage while there was a problem and the normal usage is the excess usage.

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PUBLIC SERVICE COMMISSION  
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BY: *Stephan O. Bee*  
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**RULES AND REGULATIONS**

**SECTION 22.0: LEAK OR CATASTROPHIC PROBLEM ADJUSTMENT POLICY <CONT.>**

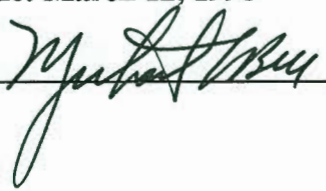
- 8. The customer's normal usage will be billed at the rate shown in the District's approved tariff;
- 9. The customer's excess usage will be billed at a reduced rate, which closely approximates the District's cost of only producing the excess water;
- 10. The reduced rate shall be calculated by using 40% of the filed tariff for use of 2,000 to 500,000 gallons. This percentage would be used to cover the cost of production only;
- 11. Each adjustment may only cover a maximum of two (2) billing periods;
- 12. Only one (1) adjustment will be permitted at a particular service installation during each calendar year;
- 13. This adjustment policy is applicable to all customers;
- 14. If this leak or problem would be a great financial burden to the customer, the District may allow this charge to be paid in installments that would be mutually agreed upon.

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